# Police, Fire & Crime Panel Report



January 2021

# Freedom of Information Compliance Update

Following a verbal update in October, this report updates the Panel FOI compliance for the Office of the Police, Fire and Crime Commissioner and North Yorkshire Police. In addition, statistics have been included from the ICO by way of benchmarking.

The Commissioner would like to thank everyone involved in the work done over the past year to improve performance from a very challenging starting point, as highlighted by the benchmarking. She also notes the high volume of FOIs received by North Yorkshire in comparison to other similar forces and acknowledges the pressures this presents. However, following on from the work done over the past year, North Yorkshire is in a much stronger position, providing a baseline for improved performance going forwards.

#### Background

This report follows reports made in January and July 2019, when several challenges faced the Civil Disclosure Unit which was significantly impacting compliance rates. Actions had been taken to improve processes but a backlog continued to hamper efforts to improve compliance.

In the July 2019 paper it was noted that the OPFCC were considering taking responsibility for its own FOI and SAR requests. This was effective from February 2020. All outstanding OPFCC FOI requests for 2019/2020 (including a backlog), were transferred. The backlog of outstanding FOI for years previous to 2019/2020 remained with CDU for them to manage and respond as appropriate which have been now been confirmed as cleared.

At the time of transfer, the ICO were updated and they provided guidance for the OPFCC in terms of management of FOI and SAR requests and confirmed cessation of monitoring of the OPFCC.

#### Current Position – OPFCC

Initially the focus for the OPFCC was to clear the backlog of FOI requests (there were no SAR requests), as well as managing new requests in a timely manner and within compliance deadlines. A process was drafted and implemented with immediate effect and managed by the Assistant Chief Executive and Deputy Monitoring officer. The backlog was successfully cleared by mid-year with new requests managed in line with FOIA.

The OPFCC has continued to manage its own FOI and SAR requests and have recently undergone an internal audit which gave positive assurance on the handling of FOI and SAR by the OPFCC.

Since February 2020, there have been 24 requests received into the OPFCC, the average time to respond is 33 working days (range 1-110 working days). Of the 24 requests, 11 were responded to within the 20-working day deadline as is required under the Freedom of Information Act.

Importantly the audit found that the revision of processes to address lessons learnt as part of the handover and in dealing with the backlog have proved successful, and it confirmed that since the backlog was cleared there has been continuous improvement in compliance.

The audit found one area for improvement, being that the disclosure log published on the OPFCC website required updating with the most recent FOI responses. An action plan is in place to deal with all management actions which will be completed by the end of January 2021.

Given the challenges faced in assuming responsibility for response and management of FOI and SARS by the OPFCC, the Commissioner is very pleased with the progress that has been made. This is particularly true in what has been an unprecedented year with the COVID-19 pandemic which has impacted staffing, resource and training on this new responsibility as well as the volume of general correspondence received into the Office as well.

#### Current Position – NYP

The previous report detailed the transfer of CDU to the Chief Constable and of governance through the Information Assurance Board by the Deputy Chief Constable. It also noted the actions and changes that were being implemented to improve process and efficiency. These have since been completed which improved the ability of the CDU to be compliant but left the backlog of requests outstanding that continued to hamper their ability to improve.

An update in relation to North Yorkshire police's current status relating to FOI and SAR compliance was presented to the Public Accountability meeting 24<sup>th</sup> November 2020 (please see Appendix 1).

CDU made a self-referral to the ICO as a result of the non-compliance concerns and issues arising from the backlog, seeking guidance and support as to how to manage this. Additional temporary resource has been put in place and slightly reduced volumes during the first lockdown have meant that the team have managed to clear this.

			2019	)/20					2	020/2	1		
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Outstanding requests	1002	912	796	811	760	625	370	214	152	137	128	104	89
Overdue requests	893	836	746	703	684	579	314	164	105	79	77	57	32

Whilst the ICO noted that there was an improvement in CDU's compliance performance as a result of this action plan and their monitoring of FOI compliance through monthly performance submissions to the ICO, the decision was taken by the ICO to issue a Freedom of Information Act 2000 (Section 48) Practice Recommendation on 15<sup>th</sup> October 2020, which included guidance and recommendations to assist NYP CDU with continued improvement and maintenance of improved levels achieved to date.

# NYP FOI and SAR compliance performance since October 2019 FOI Compliance

Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
62%	18%	18%	20%	31%	27%	9%	21%	50%	52%	59%	54%	68%

#### **SAR Compliance**

Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
72%	87%	72%	77%	70%	68%	82%	60%	79%	81%	76%	71%	54%

#### Benchmarking

The ICO published a report in November 2020 which looks at the timeliness of responses to information access requests by police forces in England, Wales and Northern Ireland (Appendix 2).

This shows that while North Yorkshire had a particularly low overall compliance rate over the year it also has one of the higher volumes of requests, particularly compared to similar sized forces which all receive far fewer requests. It also shows that in the last year they have closed the second highest number of information requests, second only to the Met, and also have achieved one of the best reductions in pipeline volume giving them a highly credible pipeline ratio.

The Commissioner is satisfied that, given the continued improvement since August demonstrated in the performance figures provided to her, should the ICO repeat this exercise this year NYPs position would be substantially better.

Other key points of interest to note from the ICO report are:

- In the 12 months that the data has been collected, the police received approximately 34,000 subject access requests (SAR) and 53,000 FOI requests
- Based on the data the police provided, 74% of SARs and FOI requests were completed within the required timescales
- Central government statistics show that between January 2020 and March 2020, all 40
  monitored central government bodies received 12,408 FOI requests, whereas, based on
  NPCC statistics for the same period, police forces received approximately 15,533 FOI
  requests
- Therefore, the police sector alone received more FOI requests than all monitored central government bodies put together
- Whilst performance rates vary widely amongst police forces, it is clear that some forces are failing to respond to a large quantity of requests within statutory deadlines
- The introduction of new data protection legislation in 2018 raised public awareness about data rights, removed the fee for SARs and reduced the statutory timeframe in which to respond to SARs. This has meant an increase in the number of information access requests submitted to police forces and impacted their ability to respond in a timely manner

# Appendix 1 – Public Accountability Meeting CDU update

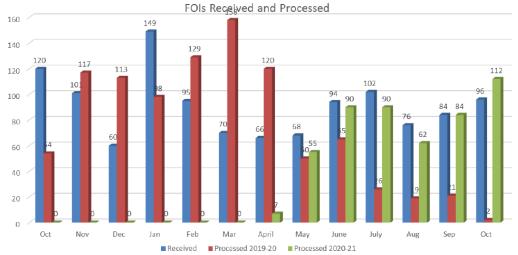
# FOI Backlog Figures



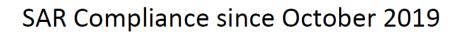
			2020-2	21					2	019-20			
	Oct	Sep	Aug	Jul	Jun	May	Apr	Mar	Feb	Jan	Dec	Nov	Oct
**2020-21**													
Total number of requests outstanding	87	100	103	89	75	68	56	0	0	0	0	0	0
Total number of outstanding requests overdue	30	53	52	31	28	18	0	0	0	0	0	0	0
**2019-20**													
Total number of requests outstanding	2	4	25	48	75	139	189	299	391	424	373	421	475
Total number of outstanding requests overdue	2	4	25	48	75	139	189	253	315	316	323	345	366
**2018-19**													
Total number of requests outstanding	0	0	0	0	2	7	125	326	369	387	423	491	527
Total number of outstanding requests overdue	0	0	0	0	2	7	125	326	369	387	423	491	527
Combined Totals													
Total Number of Requests Outstanding	89	104	128	137	152	214	370	625	760	811	796	912	1,002
Total Number of Overdue Requests	32	57	77	79	105	164	314	579	684	703	746	836	893

# FOI Compliance since October 2019

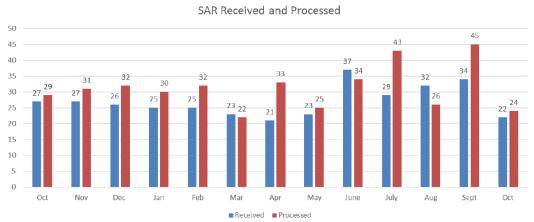




Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
62%	18%	18%	20%	31%	27%	9%	21%	50%	52%	59%	54%	68%







Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct
72%	87%	72%	77%	70%	68%	82%	60%	79%	81%	76%	71%	54%

## Appendix 2

ICO, Timeliness of Responses to Information Access Requests by Police Forces in England, Wales and Northern Ireland, November 2020

https://ico.org.uk/media/action-weve-taken/reports/2618591/timeliness-of-responses-to-information-access-requests.pdf

Timeliness of responses | November 2020 | Appendix 6

#### Appendix 6:

## Police force information access request handling performance tables

#### Overall police force police force performance tables

FOI Figures	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Total	Trend
Timeliness	71%	72%	69%	66%	69%	81%	75%	64%	75%	81%	83%	82%	74%	$\sim$
Received	4531	5303	4680	3164	7215	4888	3430	3435	3132	4544	4410	4267	52999	$\sim$
Closed	4989	5422	5323	4397	5717	5599	4570	3647	3516	4180	4159	3784	55303	$\sim$
Closed on time	3561	3885	3684	2887	3953	4521	3450	2323	2646	3389	3437	3104	40840	~~~
Pipeline	8351	8039	7085	6694	7237	6335	4596	4440	4142	4611	4534	5216		~
Pipeline OD	5346	4676	4139	3922	2729	2918	2648	1951	1804	1800	1814	2120		•
% Pipeline OD	64%	58%	58%	59%	38%	46%	58%	44%	44%	39%	40%	41%		
Pipeline Ratio	1.8	1.7	1.5	1.5	1.6	1.4	1.0	1.0	0.9	1.0	1.0	1.1		~

SAR Figures	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Total	Trend
Timeliness	65%	66%	70%	77%	74%	80%	81%	72%	76%	74%	75%	77%	74%	~~~
Received	2985	3369	3132	2401	3366	3243	2799	1998	2319	3052	2348	2827	33839	~
Closed	3201	3660	3533	2794	3171	3128	3161	2313	2182	2803	2342	2464	34752	$\sim$
Closed on time	2084	2400	2456	2165	2337	2517	2548	1666	1652	2081	1766	1907	25579	$\sim \sim$
Pipeline	3743	3767	3225	2962	3186	3157	2614	2641	2934	3150	2577	3476		~~
Pipeline OD	2047	1934	1653	1739	1516	1293	1422	1495	1478	1492	1110	1630		~~~
% Pipeline OD	55%	51%	51%	59%	48%	41%	54%	57%	50%	47%	43%	47%		$\sim$
Pipeline Ratio	1.3	1.3	1.1	1.0	1.1	1.1	0.9	0.9	1.0	1.1	0.9	1.2		~~

Total Figures	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Total	Trend
Timeliness	69%	69%	69%	70%	71%	81%	78%	67%	75%	78%	80%	80%	74%	$-\!$
Received	7516	8672	7812	5565	10581	8131	6229	5433	5451	7596	6758	7094	86838	<>
Closed	8190	9082	8856	7191	8888	8727	7731	5960	5698	6983	6501	6248	90055	$\sim$
Closed on time	5645	6285	6140	5052	6290	7038	5998	3989	4298	5470	5203	5011	66419	$\sim \sim$
Pipeline	12094	11806	10310	9656	10423	9492	7210	7081	7076	7761	7111	8692		\ !
Pipeline OD	7393	6610	5792	5661	4245	4211	4070	3446	3282	3292	2924	3750		
% Pipeline OD	61%	56%	56%	59%	41%	44%	56%	49%	46%	42%	41%	43%		~~
Pipeline Ratio	1.6	1.6	1.4	1.3	1.4	1.3	1.0	0.9	0.9	1.0	0.9	1.2		~

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# Police force FOI performance tables (Timeliness rate and requests received)

#### **Timeliness rate**

#### Volumes of FOI requests received

Force	Sen 19	Oct 19	Nov 19	Dec 19	3an 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Total	Trend
Derbyshire	97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	/
Norfolk	99%	100%	100%	100%	100%	98%	98%	98%	100%	100%	95%	99%	99%	~~~
Suffolk	98%	100%	100%	100%	100%	97%	98%	97%	100%	100%	96%	98%	99%	7"\ ./\ <sup>*</sup> .
NPCC	100%	94%	100%	100%	100%	100%	100%	95%	100%	100%	93%	100%	98%	<del>v v v v</del>
Avon & Somerset	99%	97%	96%	98%	96%	97%	96%	99%	96%	98%	98%	97%	97%	V - A -
	97%	89%	98%	100%	99%	100%	98%	95%	100%	99%	92%	98%	97%	200
British Transport Police	96%	98%	97%	100%	100%	99%	98%	97%	93%	90%	92%	90%	96%	~ ~
Merseyside North Wales	100%	96%	97%	93%	95%	99%	91%	89%	97%	97%	98%	98%	96%	~~ >
	91%	93%	96%	97%	96%	95%	93%	98%	100%	98%	96%	96%	95%	~~
Surrey	96%	95%	97%	100%	96%	98%	99%	80%	94%	96%	93%	91%	95%	~~~
Essex		20.0	20.00				99970	80%						V
Northumbria	93%	90%	93%	84%	98%	96%			97%	99%	99%	98%	95%	× .
Cheshire	91%	98%	98%	100%	92%	98%	97%	89%	91%	95%	88%	97%	95%	/ VW
West Midlands	89%	93%	95%	93%	95%	95%			97%	95%	96%	96%	94%	-
South Yorkshire	96%	90%	94%	92%	82%	94%	92%	94%	98%	97%	99%	95%	93%	~V~
Staffordshire	90%	93%	86%	83%	90%	90%	91%	97%	98%	97%	100%	98%	92%	~~
Sussex	74%	83%	88%	90%	100%	100%	96%	96%	98%	95%	95%	95%	91%	
Bedfordshire	89%	95%	95%	97%	97%	97%	66%	83%	92%	91%	92%	92%	91%	V
Devon & Cornwall	92%	89%	92%	90%	95%	94%	92%	88%	96%	95%	81%	86%	91%	~~/
Thames Valley	82%	88%	78%	86%	92%	89%	91%	78%	91%	96%	96%	96%	89%	~~V
Wiltshire	83%	85%	96%	82%	95%	91%	85%	87%	88%	92%	88%	89%	89%	$M^{\sim}$
Lincolnshire	90%	96%	93%	90%	92%	93%	91%	79%	69%	90%	91%	80%	88%	~ \/
Cambridgeshire	96%	100%	79%	91%	94%	90%	76%	87%	83%	78%	79%	88%	87%	$\sim$
Dyfed-Powys	73%	89%	75%	92%	89%	83%	74%	82%	88%	100%	98%	97%	86%	$\sim$
Gwent	93%	91%	96%	95%	98%	100%	100%	100%	100%	58%	66%	65%	85%	
Hampshire	78%	90%	97%	89%	94%	92%	88%	62%	44%	72%	80%	76%	82%	$\sim$
Dorset	87%	90%	94%	91%	92%	96%	87%	78%	61%	61%	58%	63%	81%	7
Lancashire	77%	81%	82%	69%	82%	79%	90%	85%	76%	85%	83%	90%	81%	$\sim$
Hertfordshire	83%	90%	86%	89%	93%	93%	73%	60%	63%	43%	86%	67%	80%	7
Durham	74%	79%	72%	75%	92%	89%	82%	91%	63%	58%	87%	58%	78%	Ş
Cleveland	84%	84%	89%	90%	92%	81%	64%	64%	43%	47%	73%	77%	75%	1
Leicestershire	49%	58%	67%	50%	77%	77%	69%	79%	96%	94%	93%	88%	72%	~
Humberside	28%			26%	52%	96%	94%	96%	100%	100%	100%	99%	70%	
Kent	32%	38%	37%	63%	62%	82%	80%	81%	87%	84%	85%	80%	64%	
South Wales	73%	46%	82%	70%	46%	71%	62%	73%	37%	54%	82%	66%	60%	$\sim$
West Yorkshire	53%	73%	61%	51%	58%	69%	58%	68%	77%	42%	46%	63%	60%	$\sim\sim$
City/London	32%	10%	11%	23%	28%	57%	77%	91%	94%	98%	99%	99%	58%	
MPS	53%	53%	56%	45%	48%	57%	60%	57%	69%	76%		66%	58%	~~
Nottinghamshire	64%	63%	78%	70%	29%	57%	57%	20%	49%	63%	64%	57%	56%	~~
Greater Manchester Police	62%	66%	40%	50%	58%	67%	57%	12%	25%	50%	0%	63%	55%	W
Northamptonshire	31%	36%	57%	58%	43%	59%		43%	51%	36%	65%	64%	48%	$\sim 1$
Gloucestershire	71%	75%	68%	63%	25%	63%	55%	25%	54%	52%	25%	48%	45%	700
Cumbria	43%	21%	18%	15%	52%	100%	100%	100%	100%	98%	94%	95%	45%	. 7***
PSNI	30%	30%	31%	26%	14%	38%	39%	29%	49%	72%	65%	59%	39%	~~
Warwickshire	0%	0%	4%	2%	20%	37%	29%	13%	62%	76%	53%	61%	29%	~~
North Yorkshire	60%	62%	18%	18%	20%	31%	27%	9%	21%	50%	52%	59%	29%	1-7
TOTAL TURBUNE	or rel	State Link	_		4-W-1-S		_	97.70	_	300 mg	_			~~
West Mercia	1%	196	4%	2%	16%	29%	23%	4%	42%	70%	77%	50%	24%	- / "

MPS Kent	279												
		457	420	220	425	413	273	242	220	373		557	3879 ^^_
Marathumbala	139	152	125	100	197	153	114	104	96	142	142	107	1571
Northumbria	92	156	156	127	223	164			129	183	177	133	1540 ~^ ^
Thames Valley	135	134	132	96	196	149	85	88	117	130	157	120	1539 🔨 🗠
Greater Manchester Police	132	156	138	83	196	147	101	90	88	108	118	111	1468
South Yorkshire	107	117	111	101	199	129	94	92	99	130	128	102	1409 _ /
West Midlands	114	159	129	96	185	145		86	87	136	121	112	1370 🔨 🚕
West Yorkshire	139	142	114	80	174	131	91	92	73	99	98	87	1320
Hampshire	119	134	117	84	160	106	81	90	75	101	109	135	1311
Avon & Somerset	111	141	109	80	164	110	99	81	67	102	132	112	1308
PSNI	125	123	106	70	164	109	91	76	70	118	119	113	1284
Merseyside	108	129	126	76	160	100	89	84	60	93	113	90	1228
South Wales	105	128	98	75	162	104	75	94	63	107	117	98	1226 ~
Essex	110	138	102	66	162	112	82	82	50	89	107	86	1186 🔨 🔷
Cheshire	107	119	100	66	168	99	82	74	59	93	108	76	1151
Sussex	73	121	101	61	153	83	103	78	68	93	114	90	1138
Devon & Comwall	100	115	96	70	152	84	77	80	69	98	97	81	1119
Nottinghamshire	87	114	104	76	144	114	77	67	67	94	91	77	1112
North Yorkshire	98	119	102	61	149	95	75	66	68	94	102	76	1105
Staffordshire	97	106	113	68	155	94	77	79	52	91	83	73	1088
Lancashire	107	110	110	66	149	92	75	78	58	80	86	65	1076
Surrey	90	101	95	69	145	96	65	71	59	93	84	92	1060 ~ \ ~
West Mercia	92	106	104	56	147	103	68	62	76	88	85	70	1057 🔨 🦳
Leicestershire	90	110	95	64	144	88	70	69	63	83	91	85	1052 ^ _
Cambridgeshire	84	100	84	56	150	98	75	81	49	95	103	74	1049
Lincolnshire	83	123	81	63	165	103	74	62	48	70	82	74	1028 ^ _
Derbyshire	87	102	99	63	100	83	82	75	59	89	98	78	1015
Gloucestershire	93	113	95	55	130	93	68	73	60	80	82	72	1014
Norfolk	92	101	96	60	140	86	75	62	60	75	96	69	1012 ~ \
Dorset	97	108	90	61	149	83	71	66	61	61	86	75	1008 ~ \
North Wales	94	97	87	62	133	81	64	67	60	92	96	75	1008 - \
Durham	81	104	75	40	141	83	71	60	91	87	99	74	1006 ~ \ \ ~
Wiltshire	84	104	92	52	149	84	67	60	69	75	83	70	989 ~
Suffolk	94	94	94	50	133	90	66	63	54	78	90	68	974 - 🗸
Warwickshire	90	88	82	64	135	88	64	54	55	89	85	73	967 - 🔨 🤝
Cumbria	78	102	86	57	139	85	62	72	56	78	78	71	964 🔨
Hertfordshire	86	113	82	62	140	84	72	63	49	72	70	65	958 ^/
Bedfordshire	87	101	81	60	127	86	69	69	50	80	82	64	956 ~
Dyfed-Powys	66	76	63	49	147	93	72	66	74	88	92	66	952/
Cleveland	82	82	84	57	137	85	59	68	51	78	80	67	930 🔨
Northamptonshire	87	104	97	55	141	92		78	48	74	72	75	923 ~ ^
Humberside	99			60	157	102	86	64	54	82	96	85	885
City/London	69	6	35	14	156	99	72	80	56	90	80	86	843/~~
Gwent	70	89	80	49	118	78	44	62	30	75	85	53	833 ~~~
British Transport Police	53	82	69	45	124	68	55	39	43	93	58	48	777 ~ \ \
NPCC	19	27	25	19	31	24	18	26	22	25	38	37	311
Total	4531	5303	4680	3164	7215	4888	3430	3435	3132	4544	4410	4267	52999

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# Police force FOI performance tables (volumes closed and pipeline volumes)

#### Volume of FOI requests closed

Force	Sep 19	Oct 19	Nov 19	Dec 19	3an 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Test 20	Aug 20	Total	Trend
								_			Jul 20			7 a a
MPS	385	425	476	323 175	398	332	416	295	236	334 161	***	316	3936 1863	~~X
North Yorkshire	92	50	153		134	146	200	328	225	_	118	81		$\sim$
Cumbria	103	201	419	396	237	94	86	35	71	63	77	66	1848	$\rightarrow$
Kent	136	168	253	150	242	180	146	101	98	122	122	85	1803	
Thames Valley	147	132	147	119	140	179	111	97	74	170	163	121	1600	~
Northumbria	104	146	137	167	184	181	_		142	165	172	121	1519	/~ ^\
South Yorkshire	130	118	86	95	180	128	154	116	94	136	107	104	1448	~~~
PSNI	151	173	111	86	111	140	138	120	84	101	91	106	1412	$\sim$
West Yorkshire	124	132	121	103	139	151	142	80	71	65	120	82	1330	$\sim$
Gloucestershire	31	55	95	49	234	156	145	149	80	110	168	54	1326	~~~
Avon & Somerset	126	122	125	103	105	127	115	84	82	83	123	104	1299	~~
Hampshire	120	126	136	89	134	122	98	52	82	127	98	113	1297	v <sub>v</sub>
West Midlands	137	153	148	92	148	150			73	118	127	111	1257	· V _
Nottinghamshire	91	137	83	60	205	125	60	10	89	142	106	104	1212	~^~
Leicestershire	86	188	127	107	109	108	95	86	47	93	87	78	1211	~
West Mercia	82	111	75	58	139	102	94	184	105	110	56	86	1202	~
Northamptonshire	163	148	115	88	124	82		83	98	98	107	92	1198	V ~
Essex	119	122	119	75	95	139	110	69	80	67	100	86	1181	$\sim$
Devon & Cornwall	123	103	118	81	100	118	95	78	74	77	96	92	1155	$\sim$
City/London	44	51	82	83	169	244	106	69	53	82	82	82	1147	$\sim$
Merseyside	98	123	115	110	97	123	113	64	69	59	74	91	1136	$\langle$
Lancashire	116	109	98	110	99	117	101	60	89	66	84	79	1128	}
Humberside	148			174	166	149	95	68	60	83	88	81	1112	Š
Staffordshire	102	100	110	96	106	137	90	71	59	87	93	53	1104	Ş
Derbyshire	101	118	92	83	129	62	94	75	86	81	94	86	1101	~
Surrey	97	129	95	65	136	108	89	62	57	93	91	79	1101	Ş
Cheshire	120	112	113	59	105	115	101	57	75	59	108	71	1095	Š
South Wales	83	219	68	64	93	94	100	97	106	56	65	47	1092	S
Dorset	99	105	93	101	85	112	104	32	69	69	89	88	1046	$\langle$
Norfolk	97	94	101	83	85	112	121	44	64	71	85	72	1029	}
Cambridgeshire	80	90	94	67	83	121	96	71	59	69	103	83	1016	Ş
Cleveland	117	117	103	60	75	106	100	45	54	86	84	69	1016	5
Lincolnshire	96	99	88	77	102	119	82	116	81	72	34	45	1011	~
North Wales	107	79	100	59	106	106	65	54	58	91	95	84	1004	V >
Sussex	147	72	65	78	66	62	99	75	66	82	108	81	1001	مميا
Suffolk	97	99	93	80	70	113	125	32	63	74	85	58	989	$\sim \sim$
Warwickshire	74	90	73	46	108	90	85	130	58	83	90	61	988	$\sim \sim$
Dyfed-Powys	79	83	84	66	62	65	129	101	88	65	85	64	971	- N
Wiltshire	94	110	85	62	113	88	62	63	42	76	80	75	950	V ~
Durham	82	98	107	57	107	97	90	45	46	53	84	53	919	W .
Hertfordshire	103	94	103	63	82	107	77	55	43	61	64	49	901	W/ -
Bedfordshire	80	95	83	62	69	104	74	59	64	47	79	73	889	$\sim\sim$
British Transport Police	59	94	62	59	77	107	62	39	33	81	71	48	792	~~~
Greater Manchester Police	117	119	104	70	93	84	86	42	8	2	0	8	733	~~
Gwent	84	79	53	21	46	76	8	35	27	74	77	65	645	V.7
NPCC	18	34	15	26	30	21	11	19	34	16	29	37	290	M

#### FOI pipeline volume

					•								
Force	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Trend
Greater Manchester Police	200	227	246	260	297	349	307	270	361	431	556	628	$\sim$
MPS	463	483	449	392	397	377	221	203	197	253		495	~
Gloucestershire	851	912	912	909	777	710	636	559	501	487	382	398	
South Wales	401	278	310	334	251	254	220	223	180	237	284	338	$\sim$
Nottinghamshire	306	302	326	328	279	261	278	337	318	263	254	228	$\sim$
Durham	92	81	50	48	70	88	50	62	122	164	139	166	~~/~
West Yorkshire	152	167	160	138	175	158	108	114	111	164	142	156	$\sim$
Northamptonshire	362	321	309	311	300	307		248	213	195	165	152	
Kent	433	383	267	210	165	117	88	85	85	106	115	140	\
Lincolnshire	88	104	93	89	159	136	112	36	40	65	106	130	~\\
North Yorkshire	978	969	841	788	806	764	629	365	214	152	137	128	
PSNI	209	146	148	136	205	171	119	80	66	84	124	124	$\sim$
Warwickshire	239	227	191	237	202	220	207	111	108	114	109	121	W.
Avon & Somerset	114	120	103	78	154	95	79	79	65	86	91	106	~~~
Hampshire	81	76	70	92	90	72	70	98	73	73	76	93	\\\\
Merseyside	70	74	74	84	105	79	50	68	50		104	92	×. ``
Hertfordshire	70	85	60	70	108	82	68	71	60	77	77	85	1 N -
Dyfed-Powys	141	129	114	106	141	158	99	49	45	72	77	80	×~
Dorset	95	103	74	67	105	94	51	97	84	84	84	78	~~~
West Midlands	77	98	89	85	107	101			75	90	83	78	N
Cheshire	38	74	57	64	166	80	60	85	55	90	75	74	- 1
Cambridgeshire	79	82	63	64	128	102	59	78	61	92	93	73	- A - a
Essex	1	12	1	31	2	55	56	71	43	58	51	72	~~~
Northumbria	86	156	117	73	106	93	30	/1	71	86	86	71	X.
Sussex	39	112	61	67	155	73	77	80	72	87	67	70	A A
Cleveland	77	77	65	62	124	103	64	87	84	76	72	69	/ h-
West Mercia	269	254	241	296	215	220	193	78	76	51	82	67	34
Suffolk	61	62	67	42	101	75	19	52	47	48	55	65	-1
Norfolk	60	68	68	49	101	69	29	49	46	50	61	61	-Λ <sup>-</sup> -
Cumbria	889	819	497	151	47	41	18	55	38	53	55	60	7
Devon & Comwall	66	82	57	61	111	70	51	53	50	71	73	60	- X
Lancashire	99	121	106	83	119	91	64	96	65	69	69	58	$\sim$
South Yorkshire	50	51	69	58	74	60	66	28	39	42	53	56	~~~~
Bedfordshire	79	78	66	66	101	78	61	68	52	78	66	54	- A
Gwent	42	20	52	96	68	2	16	27	3	54	64	52	7 ~~
	80	113	58	73	107	72	54	44	42	43	57	52	XX
Thames Valley	56	46	45	38	85	46	43	39	49	58	50	52	. 1
British Transport Police		40	45					43	42			45	700
Humberside Deutsching	309	62	59	127 43	95	57 73	42 58	74	42	35 55	46 37	45	2
Derbyshire Staffordshire	45	45	59	43	42 79	36	24	30	26	29	20	40	-0Λ
	49	29	29	46	50	42	18	26	14	37	30	40	-V
Surrey Leicestershire	169	113	86	64	79	59	36	17	39	29	30	38	- W
	_	_						_		_	_	_	~ A
North Wales	45	57	49	50	72	45	36	43	50	50	32	38	~~
Wiltshire	58	54	47	21	62	42	40	21	41	41	41	35	42
City/London	169	164	164	165	47	47	13	22	20	32	32	32	
NPCC	12	3	16	2	8	11	7	19	6	0	30	25	$\sim\sim$
Total	8351	8039	7085	6694	7237	6335	4596	4440	4142	4611	4534	5216	

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# Police force FOI performance tables (Breakdown and age profile of pipelines)

	Pipeline Volumes													Pipeline	Overdue Age Profile					
								1						Pipeline	%	not	0-6	6-12	12+	Pipeline
Force	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Trend	Overdue	Overdue	Overdue	Months	Months	Months	Ratio
Greater Manchester Police	200	227	246	260	297	349	307	270	361	431	556	628		528	84%	100	511	16	1	10.3
Gloucestershire	851	912	912	909	777	710	636	559	501	487	382	398	244	336	84%	62	104	116	116	3.6
South Wales	401	278	310	334	251	254	220	223	180	237	284	338	~	247	73%	91	214	33	0	3.7
Nottinghamshire	306	302	326	328	279	261	278	337	318	263	254	228	~	189	83%	39	126	42	21	2.3
Northamptonshire	362	321	309	311	300	307		248	213	195	165	152		108	71%	44	78	30	0	1.4
Durham	92	81	50	48	70	88	50	62	122	164	139	166	~~~	82	49%	84	82	0	0	2.2
North Yorkshire	978	969	841	788	806	764	629	365	214	152	137	128	-	77	60%	51	52	19	6	0.8
Warwickshire	239	227	191	237	202	220	207	111	108	114	109	121	·~~	73	60%	48	71	2	0	1.5
West Yorkshire	152	167	160	138	175	158	108	114	111	164	142	156	~\_~	66	42%	90	54	11	1	1.4
Kent	433	383	267	210	165	117	88	85	85	106	115	140		63	45%	77	63	0	0	0.9
Lincolnshire	88	104	93	89	159	136	112	36	40	65	106	130	~	54	42%	76	54	0	0	1.5
MPS	463	483	449	392	397	377	221	203	197	253		495	~	48	10%	447	45	3	0	1.4
PSNI	209	146	148	136	205	171	119	80	66	84	124	124	~	47	38%	77	47	0	0	1.1
Dorset	95	103	74	67	105	94	51	97	84	84	84	78	W-	23	29%	55	23	0	0	0.9
Merseyside	70	74	74	84	105	79	50	68	50		104	92	7	22	24%	70	22	0	0	1.0
Hertfordshire	70	85	60	70	108	82	68	71	60	77	77	85	~ \\	20	24%	65	20	0	0	1.1
West Mercia	269	254	241	296	215	220	193	78	76	51	82	67	2	18	27%	49	18	0	0	0.7
Dyfed-Powys	141	129	114	106	141	158	99	49	45	72	77	80	~~~	12	15%	68	12	0	0	1.0
Gwent	42	20	52	96	68	2	16	27	3	54	64	52	V - C	12	23%	40	12	0	0	1.0
Thames Valley	80	113	58	73	107	72	54	44	42	43	57	52	11	11	21%	41	11	0	0	0.4
Sussex	39	112	61	67	155	73	77	80	72	87	67	70	1	10	14%	60	10	0	0	0.8
Devon & Cornwall	66	82	57	61	111	70	51	53	50	71	73	60	^^ ~	9	15%	51	9	0	0	0.6
Cambridgeshire	79	82	63	64	128	102	59	78	61	92	93	73	~ A-A	7	10%	66	7	0	0	0.9
Essex	1	12	1	31	2	55	56	71	43	58	51	72	~~~	7	10%	65	7	0	0	0.7
Hampshire	81	76	70	92	90	72	70	98	73	73	76	93	SAAZ	6	6%	87	6	0	0	0.9
West Midlands	77	98	89	85	107	101			75	90	83	78	~ ~	6	8%	72	6	0	0	0.6
Cleveland	77	77	65	62	124	103	64	87	84	76	72	69	- 1	5	7%	64	5	0	0	0.8
Cumbria	889	819	497	151	47	41	18	55	38	53	55	60	7	5	8%	55	5	0	0	0.4
Leicestershire	169	113	86	64	79	59	36	17	39	29	32	38	-	5	13%	33	5	0	0	0.4
Avon & Somerset	114	120	103	78	154	95	79	79	65	86	91	106	~ ~ ~	4	4%	102	4	0	0	1.0
Lancashire	99	121	106	83	119	91	64	96	65	69	69	58	W.	3	5%	55	3	0	0	0.6
Northumbria	86	156	117	73	106	93		- 20	71	86	86	71	A-	3	4%	68	3	0	0	0.5
Bedfordshire	79	78	66	66	101	78	61	68	52	78	66	54	-	2	4%	52	2	0	0	0.7
British Transport Police	56	46	45	38	85	46	43	39	49	58	50	51	. 1	2	4%	49	2	0	0	0.8
Cheshire	38	74	57	64	166	80	60	85	55	90	75	74	- /	2	3%	72	2	0	0	0.8
City/London	169	164	164	165	47	47	13	22	20	32	32	32		2	6%	30	1	1	0	0.3
North Wales	45	57	49	50	72	45	36	43	50	50	32	38	~~~	2	5%	36	2	0	0	0.5
Wiltshire	58	54	47	21	62	42	40	21	41	41	41	35	74.0	2	6%	33	2	0	0	0.4
Norfolk	60	68	68	49	101	69	29	49	46	50	61	61	-X	1	2%	60	1	0	0	0.7
Surrey	49	29	29	46	50	42	18	26	14	37	30	40	V1.~	1	3%	39	1	0	0	0.4
Derbyshire	2	62	59	43	42	73	58	74	43	55	37	42	~~~	0	0%	42	0	0	0	0.5
Humberside	309	746		127	95	57	42	43	42	35	46	45	•	0	0%	45	0	0	0	0.4
South Yorkshire	50	51	69	58	74	60	66	28	39	42	53	56	~~~	0	0%	56	0	0	0	0.5
Staffordshire	45	45	59	40	79	36	24	30	26	29	20	40	-1	0	0%	40	0	0	0	0.4
Suffolk	61	62	67	42	101	75	19	52	47	48	55	65		0	0%	65	0	0	0	0.4
NPCC	12	3	16	2	8	11	7	19	6	0	30	25	10-00	0	0%	25	0	0	0	1.0
Total	8351	8039	7085	6694	7237	6335	4596	4440	4142	4611	4534	5216	~~~~	2120	41%	3096	1702	273	145	1.1

Pipeline Ratio:
Shows the number of
months it would take the
police force to clear their
pipeline if no more requests
were received. It is based
on the average requests
completed per month
between Sept – Aug 2020
and the pipeline volume at
the end of August 2020.

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